

Tolraggott Farm, Booking Terms and Conditions

Please check availability by submitting our booking enquiry form or by telephone (01208 880927). If the cottage is available we will email you a booking form and would ask you to complete it and return it together with your deposit, which can be paid by bank transfer or by cheque in the post. We hold provisional bookings for 5 days to allow time for the paperwork/deposit to be completed.

Deposit and Balance

A non refundable deposit of 25% of the rental is due on booking. All bookings/ deposits paid will be confirmed by email or post. The balance of the rental is due 4 weeks before arrival. Please make a note in your diary of the date that your final payment is due.

Rental

Included in your rental are all charges for electricity except electric vehicle charging. For winter lets, a basket of logs is provided in cottages with log burners.

Linen, tea towels and a hand towel in the kitchen are provided. In the cottages at Tolraggott Farm (Rose, Primrose, Ocean Blue, Barton) we also provide one large bath sheet and one hand towel per person.

Shower gel, hand gel, cleaning materials, dustbin bags and toilet rolls are provided in each cottage.

Electric Vehicle Charging: By prior arrangement only. A small charge will be made.

Reservation Conditions

1. Every effort is made to ensure that all amenities as advertised are available but no liability can be accepted for any omissions.
2. The accommodation is available from 2pm on the day of arrival until 10am on the day of departure. Please leave cottages reasonably clean and tidy and remove all rubbish.
3. If for reasons beyond our control the cottage becomes unavailable, liability shall be limited to a full refund by the proprietor.
4. One well behaved dog, minimum age 12 months, is very welcome on the understanding that their owner is responsible for covering any furniture if the dog is likely to jump up on to chairs. Also dogs are never allowed on the beds. Please do not leave your dog unattended in the property, unless you have spoken to the owners for advice.

We can arrange for a dog sitter if you wish to visit somewhere where it is inappropriate to take the dog.